

Kenta / Troubleshooting

Resolve equipment register, source and import issues

Recover missing values and conflicting updates while preserving identifiers, history and permitted access.

Current · Revision 2 · Reviewed Oct 25, 2026

► Applicability

Verify the result

The underlying issue is corrected or assigned, with stable record links and historical evidence retained.

What happens next

Record-context aliases do not merge physical equipment, source values, dates or human decisions.

Troubleshooting

The equipment is missing from the register

Check organization/project scope, search text, review/lifecycle filters, page and saved view. Clear or adjust the filters. If the link is denied, ask the appropriate manager to review scoped access rather than recreating the equipment elsewhere.

A supplier value differs from the requirement

Inspect the record's specification revision, exact document versions and related findings. Use Technical Reviews to record the disposition and follow-up. A comment alone does not resolve a finding.

A save conflicts with another editor

Read the latest record and compare each field with your retained draft. Keep the current saved value or explicitly select your draft for overlapping fields, then review the merged form before saving.

Import appears duplicated or partly complete

Inspect the original import preview, stable identifiers and recorded result before submitting again. Recover the prior operation where available. A failed atomic preview is not evidence that a subset was imported; inspect records before preparing a new operation.