

Kenta / Integrations

Distinguish configured, observed, simulated and verified integrations

Inspect real setup prerequisites and operational evidence while Chase and customer OIDC setup remain pending.

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► Applicability

Customer identity setup

A real OIDC tenant requires an approved issuer, registered client, deployment redirect URIs, reviewed domains and protected credential configuration. Provisioned profiles and group mappings do not automatically bind a verified native identity or grant billing access.

Payment-provider setup

The approved Chase product/gateway and enabled API capabilities must be identified before live implementation can be verified. Interchange-plus describes processing economics, not a gateway or API credential.

Payment simulations remain confined to development/evaluation. Production collection must remain unavailable until the approved integration and operating prerequisites pass their actual acceptance checks.

Inputs and terminology

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Term	Meaning
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Configured	Required settings exist; this alone does not prove successful provider interoperability.
Observed activity	A recorded request or local operation. It is distinct from a verified live provider journey.
Simulated	A development/evaluation result that must not be presented as live collection or production authentication.

Procedure

1. Inspect status and evidence

Open Organization settings → Integrations or Identity & security. Check configured fields, verification method, last observed activity and recorded errors.

2. Prepare the missing inputs

Give the deployment operator nonsecret product/tenant identifiers and the approved configuration requirements. Place secrets only in the protected deployment location, not in chat, diagnostics or support attachments.

Verify the result

Each integration has a truthful readiness state and a precise remaining-input owner; pending setup is not shown as verified.

What happens next

Saving configuration does not establish an SLA, provider health, customer authentication or successful settlement.

Troubleshooting

A local check succeeds but live status is pending

Check whether the result was simulated and whether actual external account/capability setup is complete. Complete the named external prerequisites and run the authorized live verification; keep the pending state until evidence supports it.