

Kenta / Troubleshooting

Resolve unknown, incompatible or stale planning results

Trace a planning issue to its source and recover without substituting an unsupported value or overwriting history.

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► Applicability

Start with the exact recorded issue

Open the issue on its requirement or basis, then inspect the source version and review state behind it. Separate a missing value from an incompatible boundary and from evidence that has changed after review.

Verify the result

The root issue is corrected or remains explicitly unknown with an accountable follow-up; the historical basis remains inspectable.

What happens next

Refreshing a screen does not make evidence current or approve an engineering decision.

Troubleshooting

Power is unknown or totals do not match

Check real versus apparent power, missing units, phase, facility boundary and reporting basis. Check whether the supply is confirmed rather than assumed or requested. Correct the source-backed input or record the uncertainty. Obtain a separately verified conversion when apparent power is involved.

A screening is marked stale

Compare the retained screening inputs with the current assumption and source versions. Review material changes, then run a new screening. Keep the old result as historical evidence.

A requirement has missing or late coverage

Open its equipment and stage associations. Check retired equipment, unresolved prerequisites and dates after the needed-by date. Assign follow-up to the responsible owner. Reassess coordination only after the retained evidence and current links support it.

Saving reports a concurrent change

Inspect the latest revision and compare the current saved value with your draft. Use the conflict-review controls to choose each overlapping field explicitly. Save only after reviewing the merged draft.