

Kenta / Troubleshooting

Resolve blocked stages and conflicting delivery dates

Inspect the exact blockers and date history before changing a delivery plan or recording completion.

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► Applicability

Verify the result

The unresolved issue is corrected or has an accountable next action, while prior dates and evidence remain retained.

What happens next

Archiving a project preserves its evidence and restricts changes; it does not establish commissioning acceptance.

Troubleshooting

A stage is blocked or waiting

Open its prerequisite details and inspect the linked earlier stage, action, finding and required evidence. Assign the unresolved work to its owner. Record completion only when the workflow's current gates are satisfied, or use an explicitly permitted reviewed exception.

The timeline has no bar or date marker

Check whether the relevant date is unknown or not recorded. Inspect List view for the separate date columns. Provide a supported date assertion and evidence where your role allows. Do not place an invented date on the timeline.

A commitment changed but the stage date did not

Inspect the commitment's impact history and the stage's current target/forecast revision. Record the impact assessment, then use the separate authorized date-change workflow if a change is justified.

A schedule import cannot apply

Inspect stable identifiers, current revisions, duplicate rows, mapping and validation errors. Correct the source or explicitly review the permitted current revisions, validate again and apply the resulting exact preview. A failed validation is not a partial success.