

Kenta / Troubleshooting

Resolve unavailable evidence and unresolved review work

Recover a review without losing past decisions or treating unknown values as accepted facts.

Current · Revision 2 · Reviewed Oct 25, 2026

► Applicability

Verify the result

Evidence gaps and permissions are addressed through explicit follow-up; prior decisions remain attached to their original sources.

What happens next

An automated comparison result, an assistant summary or a simulated integration cannot confer technical-review authority.

Troubleshooting

There are no comparable source fields

Check both selected immutable document versions, their processing state and retained structured fields. Inspect the original documents and verify the relevant fields with exact page/cell references where supported. Compare the intended versions again.

The finding is ambiguous or has incompatible units

Check duplicate source entries, equipment identity, revision and the original units. Obtain clarification or a separately verified conversion. Keep the finding unresolved until qualified review supports a disposition.

New evidence differs from a past decision

Inspect the exact versions retained by that decision and the newer source warning. Record reassessment or a new comparison using the newer versions. Preserve the original rationale and source links.

A linked action cannot complete

Inspect its finding's review state, required resolution evidence and stage conditions. Provide the missing evidence and obtain the required human review. Comments do not satisfy the resolution gate.